



Energy and water ombudsman

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The Energy & Water Ombudsman NSW (EWON) is the government approved dispute resolution scheme for New South Wales electricity and gas customers, ...

We provide a free dispute resolution service for all NSW electricity and natural gas customers and some water customers. If someone contacts us representing an energy or water ...

The purpose was for the reviewers to also consider, as part of their review, how EWON performed against external Australian and international expectations of services provided by leading ...

Our free and impartial service is here to help resolve disputes with Energy Suppliers, Heat Networks, Network Operators, Flexibility Service Providers, and ...

EWOV helps Victorian customers resolve disputes with electricity, gas and water companies. Learn about common complaints, our process, and read stories of ...

Rebates, counselling and other resources to help you with paying energy and water bills.

Free online information sessions on energy and water issues The Energy & Water Ombudsman NSW (EWON) can... [Read more](#)

The Energy & Water Ombudsman NSW provides free independent dispute resolution for electricity and gas customers in New South Wales, and some water customers.

Do you have a problem with your electricity, gas or water provider? The Energy and Water Ombudsman is an independent, impartial body that investigates and resolves complaints about electricity, gas and ...

Step 1: Contact your provider. Step 2: Contact us. [More information on the How to make a complaint page.](#) This page provides information ...



Energy and water ombudsman

The Energy & Water Ombudsman NSW (EWON) provides free, fair and independent dispute resolution for landholders and community members who are directly impacted by renewable ...

You can complain to us if you have an issue with your electricity, gas or water providers, provided they are one of our members. Try to sort out the problem with your provider first.

Energy and Water Ombudsman (Victoria) is a company limited by guarantee. The company's objective is to independently and efficiently resolve disputes between ...

Our role is to facilitate the prompt resolution of disputes between the consumers of energy and water services and the providers of those services, by providing a free, independent, accessible, fair and ...

The Energy & Water Ombudsman NSW (EWON) is the government approved dispute resolution scheme for NSW electricity and gas customers, and some water customers.

Received an unexpected high energy bill or a bill that doesn't look right? Billing errors do sometimes happen, but it's common for high bills to be caused by other factors such as:

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